

**Tweet the Manager**  
**Andrew Munden – Operations and Safety Director**  
**1700 to 1800 – 25 January 2017**

You said	We said
	Join us here tomorrow from 1700 for Tweet the Manager with our Operations & Safety Director Andrew Munden <a href="#">#ttmandrew</a>
	Andrew Munden here for Tweet the Manager. My specialities are safety & service performance. Use @chilternrailway & the hashtag <a href="#">#ttmandrew</a>
Can you put no standing markings on the floor at MYB to allow passengers to pass by at busy times? <a href="#">#ttmandrew</a>  simple markings allowing for pedestrian thoroughfare would help, especially in front of the departures board <a href="#">#ttmandrew</a>	Unfortunately at the moment there are restrictions due to building consent but are looking at options for Marylebone. <a href="#">#ttmandrew</a>  Thank you for suggestion, I will feed it into the team looking at the Marylebone changes. <a href="#">#ttmandrew</a>
As a regular commuter on 0724 LMS to MYB service it is consistently 10+ mins late, and the same in return service 1815 MYB to LMS service? <a href="#">#ttmandrew</a>	Our train planning team constantly review the timetable & are looking to improve the performance of this service. <a href="#">#ttmandrew</a>
<a href="#">#ttmandrew</a> punctuality seems to have improved recently but often on smaller trains. what plans are there for new trains?  maybe order some more? my service used to get nice silver trains, now we get ramshackle 80s relics. <a href="#">#ttmandrew</a>	We received 8 new carriages in December but unfortunately there aren't any others currently available. <a href="#">#ttmandrew</a>
Can you look at more services going to AVP instead of just Aylesbury <a href="#">#ttmandrew</a> Can you look to start the first train on Sunday morning at 0615 rather than 0715 from avp <a href="#">#ttmandrew</a>	We'll pass this through to the train planning team who will assess additional trains to AVP. <a href="#">#ttmandrew</a>
Hi Andrew, do you have many slip accidents in the areas you manage? <a href="#">#ttmandrew</a>	No more than any other train operator! <a href="#">#ttmandrew</a>
are there limits on the numbers of passengers in a carriage <a href="#">#ttmandrew</a>  Okay, why then do buses have limits but not trains? Clearly a breach of H&S when a train so packed? <a href="#">#ttmandrew</a>	No there isn't. <a href="#">#ttmandrew</a>  This might be useful to read through - <a href="http://orr.gov.uk/what-and-how-w...">orr.gov.uk/what-and-how-w...</a> <a href="#">#ttmandrew</a>
feedback from last MYB MTM suggested no plans to improve speed to AYL as Met trains slower & shared track? <a href="#">#ttmandrew</a>  So that means no plans to speed up? Even when running on own line? <a href="#">#ttmandrew</a>  So why can trains do AYL to MYB in 40 minutes when it suits? It's rare but u do do it	LUL restrict us to 60mph on this line & we have to fit amongst their timetable. <a href="#">#ttmandrew</a>  We are already timetabled at maximum speed on our section of line <a href="#">#ttmandrew</a>  This is due to them running non-stop from Great Missenden. There is a lot of demand from stations south of there <a href="#">#ttmandrew</a>

<p>Yes and they stand all the way can't you run both stopping and non stopping?</p> <p><u>#ttmandrew</u> yet past feedback has always been that 'in discussions' so have they now stopped?</p>	<p>We are still discussing with LUL on their forthcoming re-signalling which may change this. <u>#ttmandrew</u></p>
	<p>Thank you for all your questions this evening. <u>#ttmandrew</u></p>